

# PRIVACY STATEMENT

## Our Commitment

This privacy policy sets out how Coral Mountain uses and protects any information that you give Coral Mountain when you use this website. Coral Mountain is committed to ensuring that your privacy is protected. This Privacy Statement sets out how we comply with both UK and European Union data protection requirements, including the forthcoming General Data Protection Regulation (GDPR.)

We have structured our website so that you can visit without identifying yourself or revealing any personal information. For your protection, we are registered under the Data Protection Act 1998 and have given all appropriate notifications to the Information Commissioner.

Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this privacy statement.

## What We Collect and What We Do With the Information We Gather

Once you choose to provide us with any information by which you can be identified, it will be used only to process enquiries, send information (for example newsletters and downloads) and in the ways describe here. We may collect the following information:

- name and job title
- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

We require this information to understand your needs and provide a better service, and for the following reasons:

- Internal record keeping
- We may use the information to improve our products and services
- We may periodically send promotional emails about new services, special offers or other information which we think you may find interesting using the email address which you have provided
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone or mail
- We may use the information to customise the website according to your interests.

*Sustainability; It's not a whole new world.  
Let's look after the one we've got.*

Coral Mountain  
(0113) 289 2208  
[improve@coralmountain.co.uk](mailto:improve@coralmountain.co.uk)

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We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required to do so by law. You may ask that your details be removed from our system by writing to the address below.

## Other Websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over any other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this Privacy Statement. You should exercise caution and look at the privacy statement applicable to the website in question.

## Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

## Your Consent

By using this website you consent to the collection and use of this information by us for the purposes described above. Coral Mountain may decide to change our Privacy Policy. We will post the changes on this page so that you are always aware of what information we collect, how we use it and in what circumstances we disclose it. You should check this page for updates from time to time to ensure that you are happy with any changes. This policy is effective from 01/09/2017

If you believe that any information we are holding on you is incorrect or incomplete, or you would like a copy of the information we hold about you, please write to or email us at [improve@coralmountain.co.uk](mailto:improve@coralmountain.co.uk) as soon as possible at the above address. We will promptly correct any information found to be incorrect.

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